

Update FAQ's for Ski Utah 2017-18

 If I have students who did not sign-up online, do I need to go online to sign them up?

Answer: NO! Just add their information to the spreadsheet when I share it with you. **Please follow the column headings when inputting information. Do not put information into the spreadsheet that doesn't follow the headings or the wording of the information already on the sheet. If you "do your own thing" when adding information, it takes me extra time to fix your input before I can sort it and send it on to the ski schools.**

 If parents make mistakes when registering their students, what should we do?

Answer: Don't panic! We can fix the mistakes once I share the spreadsheet with you. If a student is signed up for the trip, but the information doesn't appear on the spreadsheet, then simply add them to the sheet. Sometimes parents input incorrect dates or click on the wrong school in the drop down menu and their child does not appear on your sheet.

 Can I use old waivers and rental forms?

Answer: NO! Absolutely not. Use only the forms that I have emailed to you.

 Can chaperons other than teachers use the lift tickets allotted to the group on the trip day?

Answer: NO! Not anymore. Those tickets are for teachers only. Remember, one teacher must remain at the bottom of the hill.

 If parents are having problems with registration, who should they call?

Answer: No one! Please do not tell parents to call anyone unless it is an absolute emergency and at that point, only call Jo, not the office. Instead tell them to email Jo at jo@agegroupsports.com. **Again, do not tell parents**


to call the Ski Utah office with questions about this program. Please make that very clear to parents.

 **If the bus is late on our trip day, who should we call?**

Answer: Call Jo or Shayer or the bus company. If you can't get one of us, try the other. Do not call the Ski Utah office with questions about your bus.

 **How many chaperons are we allowed for the trip?**

Answer: We allow two chaperons to ride for free on each bus. Beyond that, chaperons must pay the \$16 for bus fare and only if there is room on the bus. We consider all teachers to be chaperons and we do not differentiate between a teacher and a parent chaperon.

 **Do I really need to read all the information sent to me about this program?**


Answer: Yes! Sorry folks, the program requires an enormous amount of organization. I give you a lift ticket for your extra work, so please make sure you read the information I have sent. Look at the power point and read the procedural information. Be sure to attend a meeting.

 **Can I contact Jo with questions?**

Answer: Yes, by all means, but please read through the information before you contact me. I am happy to clarify confusing issues, but 95% of the time, the questions have already been answered in the information I have previously sent to you.

 **Do I need to attend a web meeting?**

Answer: Yes! Everyone must attend a web meeting this year. The meetings will be split between those who are getting rentals at the ski area and those who are getting rentals in town. Please make every effort to attend one of the scheduled meetings, but if none of the dates works for you, contact me and I will accommodate you individually.

 Can parents use half-price rental vouchers? Do aides accompanying special needs children get free rentals?

Answer: No And No! Rental privileges are for teachers only and aides with special needs children often don't even need to be in equipment.